

National Board of Examinations

Question Paper Name :	DNB Hospital Administration Paper4
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DNB Hospital Administration Paper4

Group Number :	1
Group Id :	3271872513
Group Maximum Duration :	0
Group Minimum Duration :	180
Show Attended Group? :	No
Edit Attended Group? :	No
Group Marks :	100
Is this Group for Examiner? :	No
Examiner permission :	Cant View
Show Progress Bar? :	No

DNB Hospital Administration Paper4

Section Id :	3271872516
Section Number :	1
Section type :	Offline

Mandatory or Optional :	Mandatory
Number of Questions to be attempted :	10
Section Marks :	100
Enable Mark as Answered Mark for Review and Clear Response :	Yes
Maximum Instruction Time :	0
Sub-Section Number :	1
Sub-Section Id :	3271872520
Question Shuffling Allowed :	No
Is Section Default? :	null

Question Number : 1 Question Id : 32718725363 Question Type : SUBJECTIVE Consider As Subjective : Yes Calculator : None Response Time : N.A Think Time : N.A Minimum Instruction Time : 0

Correct Marks : 10

Please write your answers in the answer booklet within the allotted pages as follows:-

Question Number	Answer to be attempted within	Question Number	Answer to be attempted within
Q. 1	Page 1-5	Q. 6	Page 26-30
Q. 2	Page 6-10	Q. 7	Page 31-35
Q. 3	Page 11-15	Q. 8	Page 36-40
Q. 4	Page 16-20	Q. 9	Page 41-45
Q. 5	Page 21-25	Q. 10	Page 46-50

1. a) Describe the key components and functions of an Outpatient Services department. [5]
- b) Various levels of Trauma centers. [5]

Question Number : 2 Question Id : 32718725364 Question Type : SUBJECTIVE Consider As Subjective : Yes Calculator : None Response Time : N.A Think Time : N.A Minimum Instruction Time : 0

Correct Marks : 10

- a) What do you understand by ERP? [2]
- b) Road map for implementing ERP in a hospital. [6]

c) Enumerate various challenges you are likely to face in implementing ERP. [2]

Question Number : 3 Question Id : 32718725365 Question Type : SUBJECTIVE Consider As Subjective : Yes Calculator : None Response Time : N.A Think Time : N.A Minimum Instruction Time : 0

Correct Marks : 10

- a) Importance of media management for Public Sector Hospitals. [5]
- b) Various measures you would like to take to ensure good rapport with media. [5]

Question Number : 4 Question Id : 32718725366 Question Type : SUBJECTIVE Consider As Subjective : Yes Calculator : None Response Time : N.A Think Time : N.A Minimum Instruction Time : 0

Correct Marks : 10

- a) Significance of communication in improving patient outcomes. [5]
- b) Most significant barriers to effective communication in patient care. [5]

Question Number : 5 Question Id : 32718725367 Question Type : SUBJECTIVE Consider As Subjective : Yes Calculator : None Response Time : N.A Think Time : N.A Minimum Instruction Time : 0

Correct Marks : 10

- a) Role of Housekeeping in patient care. [2]
- b) Common problems in managing Housekeeping services in hospitals. [4]
- c) Various measures you will suggest to improve Housekeeping services. [4]

Question Number : 6 Question Id : 32718725368 Question Type : SUBJECTIVE Consider As Subjective : Yes Calculator : None Response Time : N.A Think Time : N.A Minimum Instruction Time : 0

Correct Marks : 10

- a) How does Hospital Information Systems (HIS) help in streamlining administrative processes and improving patient care? [3]
- b) Enumerate key components of HIS. [3]

c) Describe various outputs this system will generate to help in improving patient safety & reducing ALS. [4]

Question Number : 7 Question Id : 32718725369 Question Type : SUBJECTIVE Consider As Subjective : Yes Calculator : None Response Time : N.A Think Time : N.A Minimum Instruction Time : 0

Correct Marks : 10

- a) Essential Drugs List (EDL). [4]
- b) Antibiotic policy & HAI. [6]

Question Number : 8 Question Id : 32718725370 Question Type : SUBJECTIVE Consider As Subjective : Yes Calculator : None Response Time : N.A Think Time : N.A Minimum Instruction Time : 0

Correct Marks : 10

- a) Guiding principles for planning an ICU. [7]
- b) Challenges in managing ICU in the wake of a public health crisis. [3]

Question Number : 9 Question Id : 32718725371 Question Type : SUBJECTIVE Consider As Subjective : Yes Calculator : None Response Time : N.A Think Time : N.A Minimum Instruction Time : 0

Correct Marks : 10

- a) Quality control in Transfusion Services. [5]
- b) Various measures to be taken to ensure that Quality of linen coming from Laundry is up to the mark. [5]

Question Number : 10 Question Id : 32718725372 Question Type : SUBJECTIVE Consider As Subjective : Yes Calculator : None Response Time : N.A Think Time : N.A Minimum Instruction Time : 0

Correct Marks : 10

- a) Universal Precautions. [5]
- b) Barrier Nursing. [5]